

CASE STUDY · AMAZON WORKSPACES

A global financial software company runs a WorkSpaces training platform for up to 20,000 users

A zero-trust Amazon WorkSpaces platform, run through WorkSpaces Manager and Slack, delivering worldwide training on its flagship accounting software. Nuvens has partnered with the company for more than four years.

AT A GLANCE

CLIENT

A global financial software company

INDUSTRY

Financial software

HEADQUARTERS

California, USA

USERS

Built for up to 20,000 learners worldwide

USE CASE

Global training on its flagship accounting software

DESKTOPS

Windows 10, now migrating to Windows 11

AWS SERVICES

Amazon WorkSpaces, Multi-Region Resilience, Direct Connect, AD Connector, KMS, CloudWatch

PARTNERSHIP

More than 4 years and ongoing

The challenge

The company, whose software serves millions of small businesses, consumers and accounting professionals, needed to run training on its flagship accounting product for learners all over the world: up to 20,000 people.

That called for desktops that could be deployed and managed at scale, stay reliable wherever learners connected from, and protect sensitive financial data to its own security standards.

The solution

Working alongside the client's End User Compute team, Nuvens engineered a zero-trust platform for deploying and managing desktops at global scale, and has continued to run and evolve it for more than four years.

- Amazon WorkSpaces as hands-on training desktops, built to serve up to 20,000 learners
- WorkSpaces Manager to automate deployment and management of a global remote workforce
- Slack integration, so the team can manage WorkSpaces and resolve issues without leaving Slack
- A zero-trust security model throughout, protecting sensitive financial data
- Now migrating the estate from Windows 10 to Windows 11, with Nuvens leading the work

The results

20,000

users the platform was built to serve

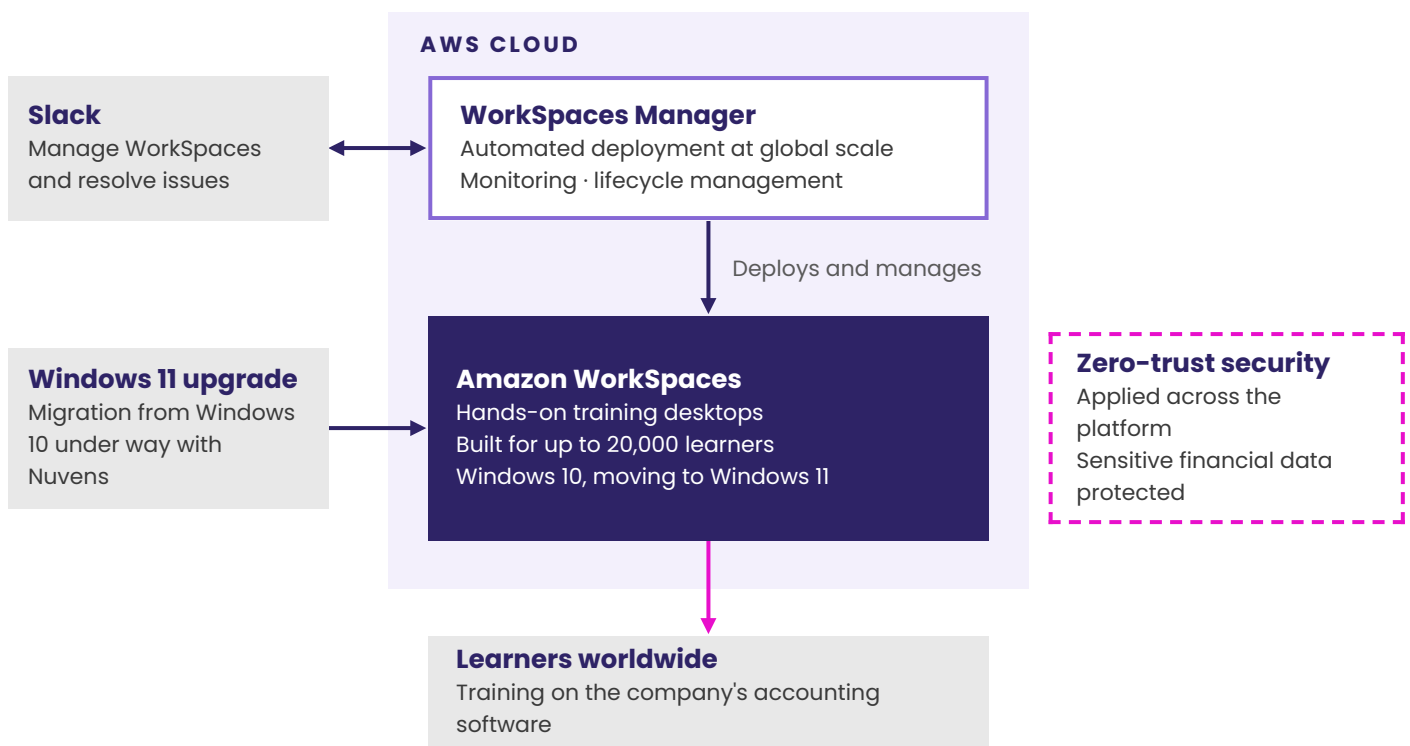
4+ years

of partnership, and counting

Zero trust

security for sensitive financial data

How the platform works



How we delivered

Nuvens has worked as an extension of the client's End User Compute team for more than four years, with Nuvens subject matter expert Paul Brown working alongside the company's engineers. Together they engineered the zero-trust platform, integrated WorkSpaces Manager with Slack, and scaled it to support worldwide training. The company now runs a global training system whose availability and security went well beyond its original expectations, and Nuvens is currently leading the estate's move from Windows 10 to Windows 11.

"We genuinely could not ask for a better collaborator."

End User Compute team

Technology used



Fully referenceable

This client is available as a reference on request. Talk to Nuvens to arrange a conversation with their team.

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