

CASE STUDY · AMAZON WORKSPACES AND AWS GOV CLOUD

A US government services provider manages 8,000 WorkSpaces from Microsoft Entra ID and AD, ready for AWS GovCloud

WorkSpaces Manager provisions and removes desktops automatically from Entra ID and Active Directory groups, and Nuvens adapted it to run in AWS GovCloud for future government contracts.

AT A GLANCE

CLIENT

A US government services provider

INDUSTRY

Government services

HEADQUARTERS

United States

WORKSPACES

8,000 under management in WSM

IDENTITY

Moving to Microsoft Entra ID, with hybrid AD for some users

REPLACED

A third-party tool that no longer kept pace with WorkSpaces

AWS SERVICES

Amazon WorkSpaces, AWS GovCloud (US)

PARTNERSHIP

More than 2 years and ongoing

The challenge

The organisation managed its WorkSpaces with an existing tool that had stopped keeping pace as Amazon WorkSpaces evolved, leaving gaps in the functionality the team needed.

At the same time, the organisation was moving its identity from Active Directory to Microsoft Entra ID, with some users staying on hybrid AD, and needed to be ready to deliver WorkSpaces in AWS GovCloud for future government contracts.

The solution

Nuven replaced the existing tool with WorkSpaces Manager and extended it around its identity and government needs.

- WorkSpaces Manager now manages 8,000 WorkSpaces from one console
- WorkSpaces provisioned and decommissioned automatically from Microsoft Entra ID security groups as well as AD groups
- Entra-only and hybrid AD users supported side by side during the identity move
- Nuven adapted WSM to run in AWS GovCloud, so future government contracts can launch on WorkSpaces there
- Feature updates released at least monthly, keeping pace with new WorkSpaces capabilities

The results

8,000

WorkSpaces managed in WSM

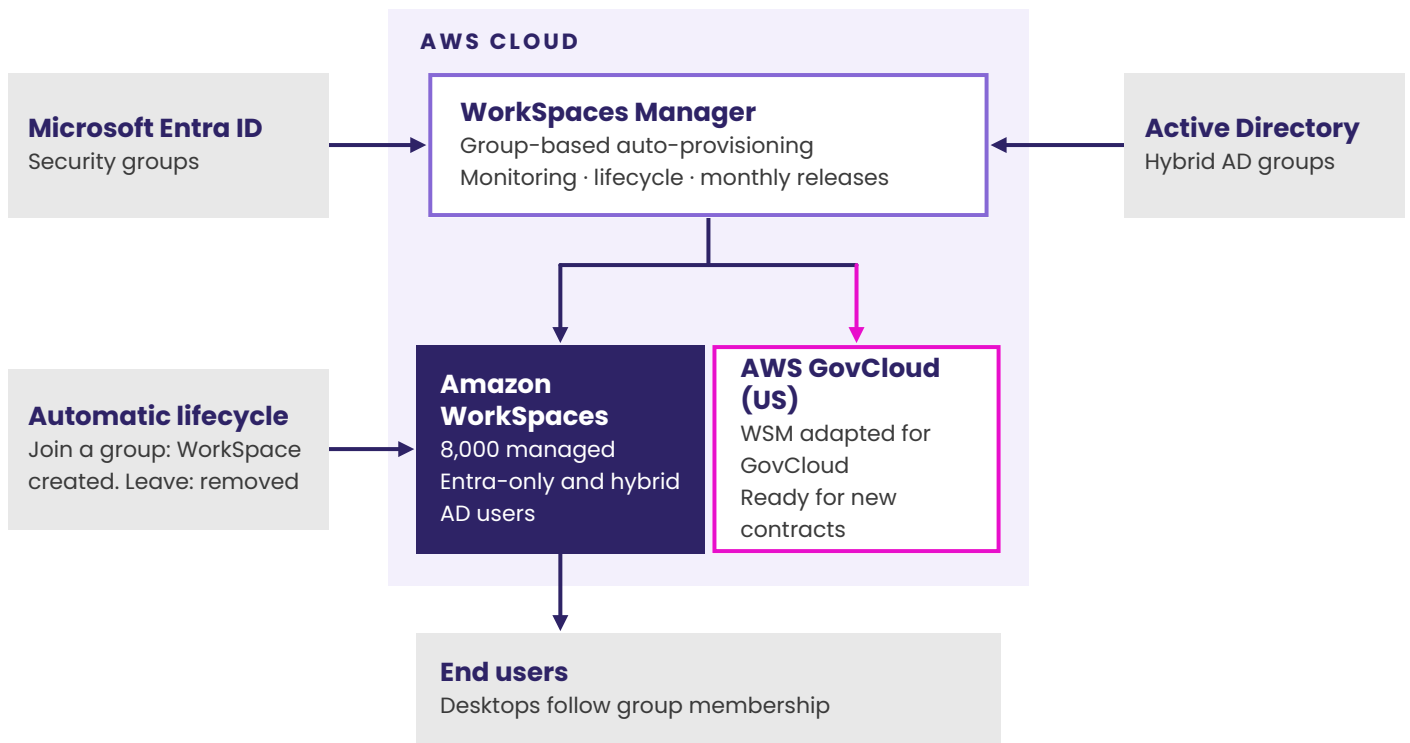
GovCloud

ready for future government contracts

Monthly

WSM feature releases, at a minimum

How the platform works



How we delivered

The organisation brought in Nuvens to replace a tool that had fallen behind as Amazon WorkSpaces evolved. Nuvens moved the estate onto WorkSpaces Manager and has partnered with the organisation for more than two years since. As the organisation began moving from Active Directory to Microsoft Entra ID, Nuvens extended WSM's auto-provisioning so WorkSpaces are created and decommissioned from Entra security groups as well as AD groups, supporting Entra-only and hybrid users side by side. Nuvens also adapted WSM to run in AWS GovCloud, built specifically so the organisation can launch future government contracts on WorkSpaces there. WSM feature updates ship at least monthly, so the platform keeps pace as WorkSpaces changes.

Technology used



Fully referenceable

This client is available as a reference on request. Talk to Nuvens to arrange a conversation with their team.

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